

Nicer Privacy Policy  
Last Updated May 2024

Nicer Inc built the Nicer app as a commercial app. This SERVICE is provided by Nicer Inc and is intended for use as is.

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decides to use our Service.

By choosing to use our Service, you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at Nicer unless otherwise defined in this Privacy Policy.

#### 1. Information Collection and Use

For a better experience while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to your phone number, email, name, and location. The information that we request will be retained by us and used as described in this privacy policy.

#### 2. Third-Party Service Providers

We might employ third-party companies and individuals for the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services;
- To assist us in analyzing how our Service is used.

These third parties may have access to your Personal Information to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose, and we do not share your Personally Identifiable Information (PII) with third-party platforms for their own use.

#### 3. Log Data

We want to inform you that whenever you use our Service, in the case of an error in the app, we collect data and information (through third-party products) on your phone called Log Data. This Log Data may include information such as your device's Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

#### 4. Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these “cookies” explicitly. However, the app may use third-party code and libraries that use “cookies” to collect information and improve their services.

## 5. Security

We value your trust in providing us your Personal Information and strive to use commercially acceptable means of protecting it. Our security measures include:

**Data Encryption:** Personal Information is encrypted both at rest and in transit.

**Access Controls:** We implement Multi-Factor Authentication (MFA) for accessing sensitive data and restrict access to only authorized personnel.

**Regular Audits:** We conduct regular security audits to ensure compliance with our security policies and identify potential vulnerabilities.

However, remember that no method of transmission over the internet or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

## 6. Links to Other Sites

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## 7. Children's Privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we can take necessary actions.

## 8. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

## 9. Your Rights

You have the right to access, correct, or delete your personal data. To exercise these rights, please contact us at [privacy@nicer.travel](mailto:privacy@nicer.travel). We will respond to your request within a reasonable timeframe and provide the necessary assistance.

## 10. Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at [privacy@nicer.travel](mailto:privacy@nicer.travel).